

Boston Big Local – Service Level Agreement 3.2.1 – November 2016

Interim Report as at 12/7/17

The Project is to improve the Information Technology facilities in the Centre by providing users with a dedicated computer suite facility.

It had been expected that the computer suite would be up and running within a 2-month timescale. However, the start of the project had to be delayed whilst other urgent premises issues were resolved.

BVCC also wanted to take time to understand & have the safeguarding issues clear and resolved before installation.

The furniture and technology installation has been completed and the suite is now in use.

To date this use has only been minimal as there has not yet been a formal launch. Therefore, at present, there is not any data available to support the numbers using the suite.

There will be a public event organised with the intention to showcase the extensive refurbishments recently undertaken to the Reception, other parts of the Centre as well as the new IT Suite.

This showcase launch will be with the active participation of the centre users and will include the establishment of blogs, vlogs and improved use of social media.

A further Report will be submitted in with the Quarterly timescale required within the SLA.

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