

Boston Big Local Funding report: Boston Community Transport

Quarter 2: January - March 2018

Over the last 3 months Boston Community Transport has:

- Have increased members to 291.
- Increased drivers to 13.
- Have employed an apprentice to ensure longer opening hours.
- Have printed further marketing material 2 roller banners to attend exhibitions and meetings.

Update:

We now have 13 DBS checked drivers.

In February 2018 we increased the office capacity in the Len Medlock Centre to 3 offices, to house all our staff and volunteers.

We now have an apprentice who can ensure availability from 9am-4.30pm, Monday – Friday.

We have attended several local meetings and forums, widening our publicity even further.

Service user feedback:

Boston Community Transport's aim, working with BBL, is to reduce social isolation, quality of life and rurality. We feel that these comments reflect this achievement:

Mrs C – 'Don't know where we would be without you'

Mrs P – 'Your driver is always so prompt and so considerate'

Mr K – 'Truly an excellent service'

Current feedback has been taken telephone comments.

Membership:

Our current membership currently stands at 291, an increase of 45 in the last 3 months, with many pending forms due back.

Many Boston Community Transport members are resident in the following Boston Big Local postcodes. (those not in bold are new postcodes to the scheme).

PE21 6EH	PE21 6JF	PE21 6JG	PE21 6JN	PE21 6JU	PE21 6NS	PE21 6NW	PE21 6PA
PE21 6QY	PE21 6RY	PE21 6SS	PE21 6DX	PE21 6JL	PE21 6JJ		
PE21 8BA	PE21 8AX	PE21 8BN	PE21 8BZ	PE21 8DA	PE21 8DL	PE21 8DP	PE21 8DU

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PE21 8EG	PE21 8EU	PE21 8EY	PE21 8GH	PE21 8JG	PE21 8NN	PE21 8TG	PE21 8UE
PE21 8PA	PE21 8YB	PE21 8AJ	PE21 8BY	PE21 8EL	PE21 8HJ	PE21 8HY	PE21 8JN
PE21 8JQ	PE21 8PD	PE21 8BH	PE21 8BT	PE21 8DJ	PE21 8DX	PE21 8ES	PE21 8JW
PE21 8PP	PE21 8UJ	PE21 8XG					

Trends and Evaluation of the Scheme:-

65 journeys within the BBL catchment area were carried out in January, 82 in February and 84 in March, showing a large increase month on month, despite many cancellations in January due to routine hospital appointments being cancelled by the NHS and further cancellations in February and March due to very poor weather. This is fantastic progress.

Our journeys are starting to vary more – not only within the BBL area, but throughout all areas covered, for the 3 month period we have carried out 247 health related journeys, 225 hospital appointment journeys, 145 leisure journeys, 54 shopping trips and 52 visits to day centres.

Boston Community Transport are definitely on the up compared to this time in 2017, however we are a long way from self sustainability yet.

We would like to take this opportunity to express our continued appreciation of your support of Boston Community Transport in 2017 and 2018 and we very much hope to work with you again across 2018 and 2019.

Angela Gould Office Manager 27th March 2018

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